



**TATA POWER DELHI  
DISTRIBUTION LIMITED**

# **CORPORATE SOCIAL RESPONSIBILITY**

**ANNUAL REPORT  
FY 2023-2024**

# CEO MESSAGE

Mr. Gajanan S Kale - CEO, TATA Power-DDL



Our efforts in healthcare are equally robust, encompassing mobile dispensary units, free medical camps, and health awareness campaigns. These initiatives are crucial in ensuring that marginalized communities have access to essential health services, thereby improving their overall quality of life.

Environmental sustainability is another cornerstone of our CSR strategy. We are committed to reducing our carbon footprint and promoting renewable energy sources. Our initiatives include extensive tree plantation drives, community awareness and collaboration with various stakeholders including government to educate the public about the importance of environmental conservation. We also actively engage in community awareness programs to educate the public about the importance of environmental conservation. At Tata Power-DDL, we understand that our responsibility extends beyond business; it is about creating a sustainable future for the next generation. Through our comprehensive CSR programs, we strive to make a meaningful difference in the lives of the people we touch, ensuring inclusive growth and development for all.

At Tata Power-DDL, our commitment to Corporate Social Responsibility extends far beyond our core business operations. We believe that sustainable development is a vital component of our growth strategy and is deeply embedded in our corporate ethos. Our CSR initiatives are designed to create a positive impact on the communities we serve, particularly focusing on areas such as education, employability, healthcare, and environmental sustainability. By aligning our business goals with societal needs, we aim to drive long-term benefits for all stakeholders, fostering a culture of shared value. Our education initiatives, for example, focus on enhancing the quality of education and providing opportunities for underprivileged students especially those that belong to the Affirmative Action (AA) Groups. Through various programs, we support students through scholarships, and promote financial and digital literacy. We believe that education is a powerful tool for social transformation and economic empowerment.

As part of our continuous improvement in the excellence journey, we at Tata Power-DDL have developed a unique CSR & AA performance assessment framework. The index is being tracked through Corporate Scorecard on annual basis followed by evaluation mechanism for identifying concerned areas, as required. Presently, Tata Power-DDL's CSR Effectiveness Index Score is 87.05%. The company was conferred as Winner at 10th Greentech CSR India Award 2023 for outstanding achievements in 'Gender Equality & Empowering Women' category. Tata Power-DDL was also recognised for BEST PRACTICES for LAKSHYA Initiative at TAAP Convention. TATA Power-DDL also won the Jury Choice Award at the 6th ICC Social Impact Awards 2024. Our continuous collaboration with Government of Delhi NCR is also noteworthy as it helped in enhancing the impact of our CSR interventions.

# SOCIAL IMPACT GROUP

The Corporate Social Responsibility Wing of TATA Power-DDL



The philosophy of Corporate Social Responsibility as practiced by TATA Group is a legacy of its founders. At Tata Power-DDL, rich heritage and the unmatched legacy of Tata Group for holistic development of underprivileged communities, societies & nation becomes the guiding force for adoption of community development initiatives. The community outreach programs, working on the lines of triple bottom line approach, aim to serve key communities in a systematic & planned way. The initiatives undertaken by the Social Impact Group at TATA Power-DDL are categorized into heads (5E wise) namely: Education, Employment, Employability, Entrepreneurship and Essential Enablers.

For Tata Power-DDL, improving the living conditions of the downtrodden, empowering the economically weaker and emancipating the socially underprivileged sections of society are the very foundation of its success. One of the unique selling points of the CSR initiatives at TATA Power DDL is the strong culture of employee volunteerism and participation in its initiatives and programs. The synergy between top level management, employees and volunteers make for a holistic team focused on the development of society and the community it serves. Sustainability is an integral part of TATA Power-DDL Lakshya 2026 which focusses on > 90% score in CSR Effectiveness Index.

The specific SDGs aligned with the CSR programs and initiatives of TATA Power-DDL

# PRIORITY SDGS



## No Poverty

Through its Corporate Social Responsibility (CSR) programs, TATA Power-DDL supports underserved communities by providing essential services and employment opportunities.



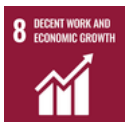
## Good Health & Well Being

TATA Power-DDL conducts health camps and awareness programs in its service areas to improve public health.



## Gender Equality

TATA Power-DDL promotes gender diversity within its workforce and supports women's empowerment initiatives in local communities.



## Decent Work & Economic Growth

By creating jobs and fostering local economic development, TATA Power-DDL supports inclusive economic growth.



## Climate Action

Programs like 'Club Enerji' educate students about energy conservation and sustainability, reaching millions across multiple cities. Plantation Initiatives also aim to combat the ill effects of climate change.



## Zero Hunger

TATA Power-DDL's CSR activities indirectly contribute to reducing hunger through health and nutrition camps, educational support, vocational training programs that enhance community livelihood.



## Quality Education

TATA Power-DDL has dedicated initiatives aimed at providing quality education to students especially those belonging to AA communities.



## Clean Water & Sanitation

The company invests in providing clean drinking water through RO/UF Plants and supports community sanitation programs.



## Reduced Inequalities

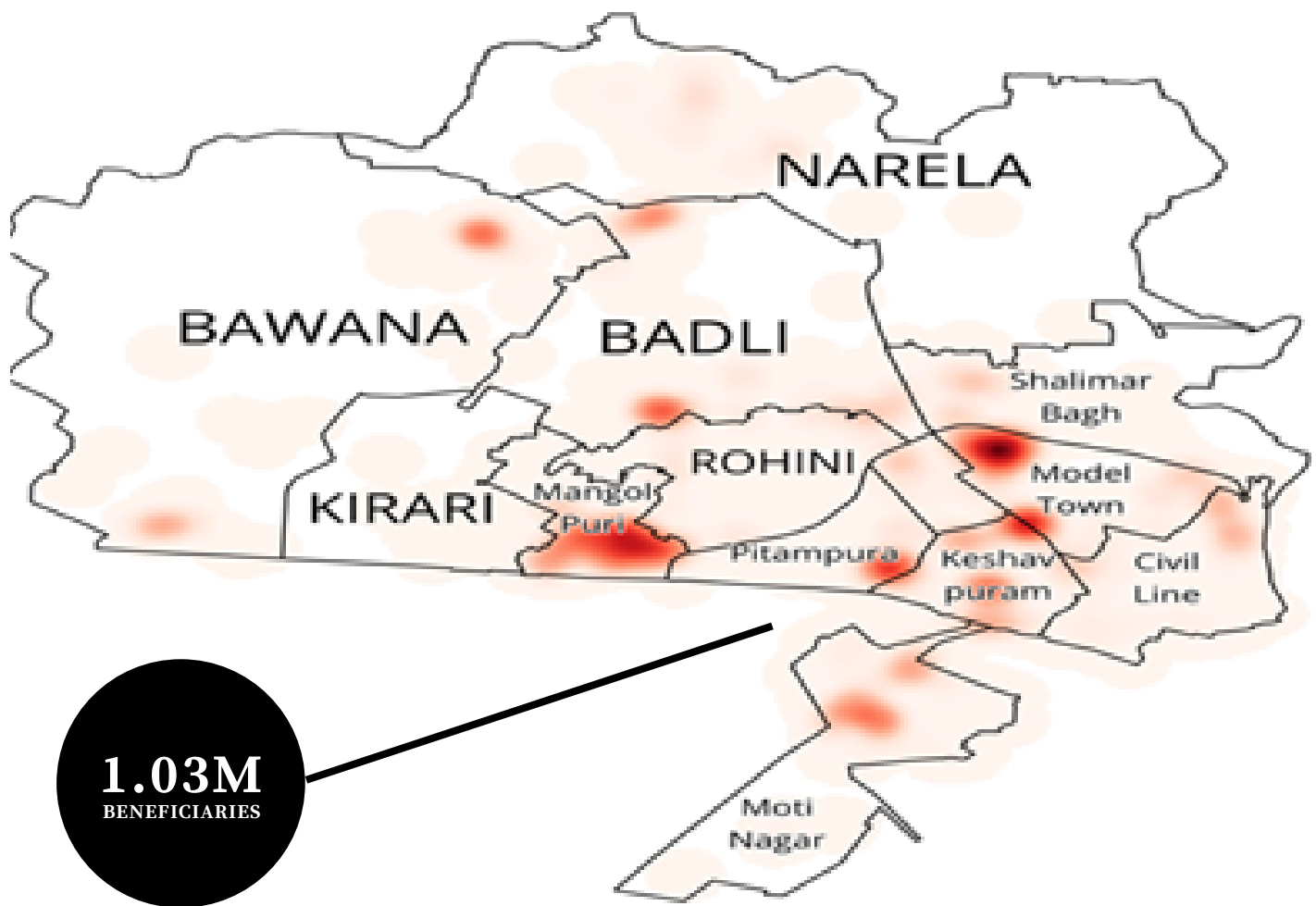
TATA Power-DDL's CSR efforts focus on marginalized communities, promoting inclusive growth and reducing inequalities.



## Partnership for the Goals

The company collaborates with various stakeholders, including government bodies, NGOs, and the community, to achieve its sustainability goals.





*\*The above **heat map** shows the densely populated slums/resettlement colonies/villages that fall under TATA Power-DDL's operational area.*

## GEOGRAPHICAL REVIEW

The target communities of TATA Power-DDL's CSR Wing are all the inhabitants residing in 220+ JJ clusters, resettlement colonies, unauthorized colonies and villages falling under TATA Power-DDL's area of operation (North and North West Delhi). These are inhabited by over 2,50,000 households/Jhuggi Jhopris/villages which form the key community.

## SAATHI - The Four Pillars

## WHAT WE DO



Empowering women & youth, and enhancing their socio-economic conditions



Empowering students through education with special focus on 4 Es for AA communities



Supporting healthy lives and providing health services at doorsteps



Combating climate change through innovation and awareness

| Program                     | Details   |
|-----------------------------|---|
| Women Literacy Centre       | 350 WLCs  |
| ABHA Program                | 841 women   |
| Self-Help Groups            | 3000+ women engaged annually                        |
| EDP Unit                    | 29 Units  |
| Vocational Training Centres | 21 + 1 SHAD Centre<br>More than 21000 beneficiaries |



| Program                              | Details                                      |
|--------------------------------------|--|
| Scholarships in Professional Courses | Covering more than 23 Institutions           |
| ROSHNI Program                       | Benefiting 18 Schools                        |
| Meri Path Shala                      | 20 STCs in Government schools.               |
| Lakshya Coaching Classes             | 200 students attaining coaching for IIT/NEET |
| Career Counselling                   | Benefiting 20 Schools                        |



| Program                    | Details                               |
|----------------------------|---------------------------------------|
| Mobile Dispensaries        | 6                                     |
| RO+UF Plants               | 101 nos. 4 Lakh beneficiaries per day |
| Cancer Screening Camps     | 24                                    |
| Arogya Project             | 2 Centre                              |
| Cataract Surgery/Eye Camps | 6                                     |
| Blood Donation Camps       | 4                                     |



| Program               | Details  |
|-----------------------|--|
| Club Enerji           | Covering more than 370 schools through Mini Urja Mela and main Urja Mela |
| Plantation Initiative | More than 3 Lakh Saplings planted till date.                             |



TATA Power-DDL believes in carrying forward the philosophy and legacy of the Tata Group by giving back to the society through its community development initiatives. It has its own aligned vision, mission and policy with a simple view of benefitting the society. The company's Corporate Social Responsibility (CSR) mother brand 'SAATHI' meaning a friend and companion has been created with this thought process. TATA Power-DDL's SAATHI will always be there to serve the community unconditionally, like a true friend and will work vigorously for the betterment of the society.

# TARGET COMMUNITIES

Low Income Group  
Youth



Women



Persons with  
Disabilities



Other Marginalized  
Communities







TATA Power-DDL set up **Women Literacy Centres** in North and Northwest Delhi, where local educated women teach functional literacy from their homes. Computer Based Functional Literacy is one of the primary features of this initiative.



ABHAs are female brand ambassadors promoting TATA Power-DDL's CSR programs and assisting their communities, with 841 women currently serving in these roles.



The **Entrepreneurship Development Program (EDP)** empowers women through Self-Help Groups (SHGs), linking them to financial institutions and exploring livelihood opportunities based on their skills and interests.



TATA Power-DDL operates 21 **Vocational Training Centres (VTCs)** including Tutorial Program to provide employable skills to unemployed youth and school dropouts respectively and a special centre for Persons with Disability namely Shad Training Centre.



The **Soft Skill Development Training Program** for adolescent girls from underserved communities is conducted in 18 Government TAAP-associated schools in Delhi.





TATA Power-DDL started the “Meri Pathshala” program with the objective to bring every underprivileged out-of-school child into formal schooling. Under the program, Tata Power-DDL has supported 20 STCs in 17 government schools by converting them into Gyan Loks.



Under the **Career Counselling program**, scholarship recipients received one-on-one counseling, and open workshops were conducted for all Class X and XII students to help them identify prospective career and educational paths based on their interests and preferences.



To equip young minds for future challenges and help them achieve good ranks in IIT-JEE & NEET, TATA Power-DDL, in collaboration with Ex-Navodayan Foundation, launched **Lakshya Classes** for needy and meritorious Class XI students of government schools under its TATA Affirmative Action Program (TAAP).



Scholarship Program for both School and Professional Students is a key initiative which provides much needed educational support to SC/ST students of government schools and institutions.



TATA Power-DDL operates 6 Mobile Dispensaries providing free basic healthcare, including consultation, medication, and health education, at locations lacking permanent facilities. Each unit has a doctor, pharmacist, attendant, and driver. The Mobile Dispensary teams of both the NGOs conduct health camps dedicatedly for Pregnant women, lactating mothers, adolescent girls and children in the age groups of 0 to 5 years and camps are held for cancer and cataract patients as well.



Under its SIG-Sanjeevani program, TATA Power-DDL organizes 4 to 5 blood donation camps annually with Lions Blood Centre and the Indian Red Cross Society to benefit Thalassemia-affected children and the communities.



In order to address the challenges faced by JJ Cluster which were its neighbourhood community as well as low-end customers TATA Power-DDL has installed 101 Industrial Ultra Filtration Plants in the JJ clusters (slums), resettlement colonies, Government Educational Institutions and Delhi Metro stations for the benefit of the inhabitants, students and metro commuters.



Urja Mela, the concluding event of the Club Enerji Program, hosted a National Urja Mela with over 700 children and teachers from 100+ schools, featuring teams from various states including Gujarat, Andhra Pradesh, Karnataka, Mumbai, Punjab, Bhopal, and Jharkhand.



TATA Power-DDL's "Harit Ek Pehal" mega plantation drive planted around 12,500 saplings in FY 23-24 at various schools, RWAs, parks, employee residential areas, and office locations, with saplings sourced from private nurseries and the Forest Department of Delhi.





*A Year's Overview*

# WHERE WE ARE NOW



In FY 2023-24, TATA Power-DDL achieved significant milestones through its CSR initiatives. The company planted 12,500 saplings across various locations, contributing to a greener Delhi. The National Urja Mela, held in December 2023, drew over 800 participants from 170 schools, fostering innovation and sustainability through competitions like Science Model and Best out of Waste .

Additionally, TATA Power-DDL's Professional Scholarship Program awarded scholarships to over 700 students from premier government institutions, supporting education and professional growth. Community welfare efforts included distributing school supplies to 430 students and providing over 420 blankets during winter.

The inauguration of a commercial RO plant at Government Girls Senior Secondary School in Narela now benefits over 3,500 students and staff with purified drinking water .

Moreover, TATA Power-DDL launched various empowerment initiatives, such as the unveiling of block and screen-printing machines for persons with disabilities at Rohini's Shad Center, providing them with livelihood opportunities. The introduction of Jacquard machines at the Handloom Unit in Shalimar Bagh expanded the unit's capabilities. Furthermore, the Sarvajanik Library in Jahangirpuri VTC, now offers around 3,000 books and e-learning facilities, enhancing educational resources for the community.







## SARVAJANIK LIBRARY-

Sarvajanik Library is a collaborative effort of TATA POWER DDL and READ India, the objective of this community library is to provide free access to an array of books and online learning resources to the underprivileged children and youth of the society. This endeavor aims to create an enriching environment that fosters learning and knowledge acquisition. Sarvajanik Library would also offer online access to library books through an annual subscription through DELNET's software into the library setup, enabling access to the online learning platform for unlimited users, with accessibility restricted to within the library premises.

## INSTALLATION OF JACQUARD UNIT-

TATA Power-DDL launched Two Jacquard Machines at Handloom Unit, Shalimar Bagh. Previously, the unit was equipped only with Khaddar and Tana Bana. The introduction of the Jacquard Machine opens new possibilities, enabling the printing of elaborate designs on fabric.

## INSTALLATION OF BLOCK AND PRINTING MACHINE-

Unveiled a screen printing and block printing machine for persons with disabilities at Sector-11 Rohini, Shad Center in February 2024. This initiative aims to provide empowerment and livelihood opportunities to persons with disabilities while also serving as a platform for them to exhibit their skill.





## LAKSHYA CLASSES-

With the aim to give young minds a competitive edge, make them equipped for future challenges and to help them in achieving good ranks in competitive exams to qualify for IIT-JEE & NEET, Tata Power- DDL in collaboration with Ex-Navodayan Foundation has started Lakshya Classes (Special coaching Centre) for the needy and meritorious students of Class-XI of government schools associated with its TATA Affirmative Action Program (TAAP). Total 200 students of Class-XI enrolled in the FY 2022-23 are getting benefitted through this program.

## SCHOOL SCHOLARSHIP PROGRAM-

TATA Power-DDL has implemented several initiatives in this area for the benefit of students in Government Schools one such initiative is Scholarship Program. Under the Scholarship Program the targeted number of students (SC/ST, Women and PWD categories) of Class-XI were provided educational kits, which consists of School bags, Reference books, stationery etc. In the FY 2023-24, total of 430 students from 40 government schools were felicitated with scholarships.





## ■ NATIONAL URJA MELA-

Under the aegis of Club Enerji, Social Impact Group, organized National Urja Mela, on 14th December 2023, at TATA Power-DDL Learning Center, CENPEID, Sector-11 Rohini. Urja Mela is a concluding event of year-long events conducted throughout the year. Before URJA MELA, Mini Urja Melas were held across our 12 districts to sensitize the students on plethora of topics such as Energy Conservation, Climate Change, Air Pollution, Renewable Energy, Safety, Ethics, Health and Hygiene which witnessed an overwhelming participation of more than 100 schools. After conducting Mini Urja Melas successfully, we have hosted NATIONAL URJA MELA at PAN India level and invited other TATA Power subsidiaries (Club Enerji Program beneficiaries) to participate in our competitions. Teams from Gujarat, Rajasthan, Andhra Pradesh, Karnataka, Mumbai, Odisha, Bhopal, and Jharkhand participated in the same. The Event witnessed an overwhelming presence and participation of more than 800 children and teachers from 100+ member schools.

## ■ I LOVE SCIENCE-

I Love Science is a unique education model conceptualized and designed to help children develop an interest in science through fun, practical experiments. These experiments are conducted with kits designed using low-cost, upcycled material instead of expensive and delicate laboratory equipment.

All the workshops are designed to ensure that children understand the scientific concept by relating the topics at hand with everyday life. Students get an opportunity to enjoy experiments by observing the effect, rather than focusing on the mathematical readings & formulae. Therefore, they will have a better, more sophisticated understanding of the topic when it is taught in higher classes in detail. All experiments are mapped to the course curriculum with the aim to achieve better academic performances for the student in the science subjects.





## TATA Volunteering Week 20th edition (September 2023)

The Theme of TVW-20 was “Take part, Touch heart”. In this edition volunteers celebrated the spirit of teamwork for social good. More than 7030 *volunteers* participated and clocked in 21295 *Volunteering hours*.





## TATA Volunteering Week 21st edition (March 2024)

The Theme of TVW-21 was “Score a Four”. In this edition volunteers celebrated collective Tata purpose and commitment to drive positive change. More than *7126 volunteers* participated and clocked in *22124 Volunteering hours*.



*Last Year's*

# NUMBERS & STATISTICS

TATA Power-DDL is committed to fulfilling its CSR obligations within the prescribed budget, and goes further to ensure that their initiatives create meaningful and sustainable impacts in the communities they engage with.

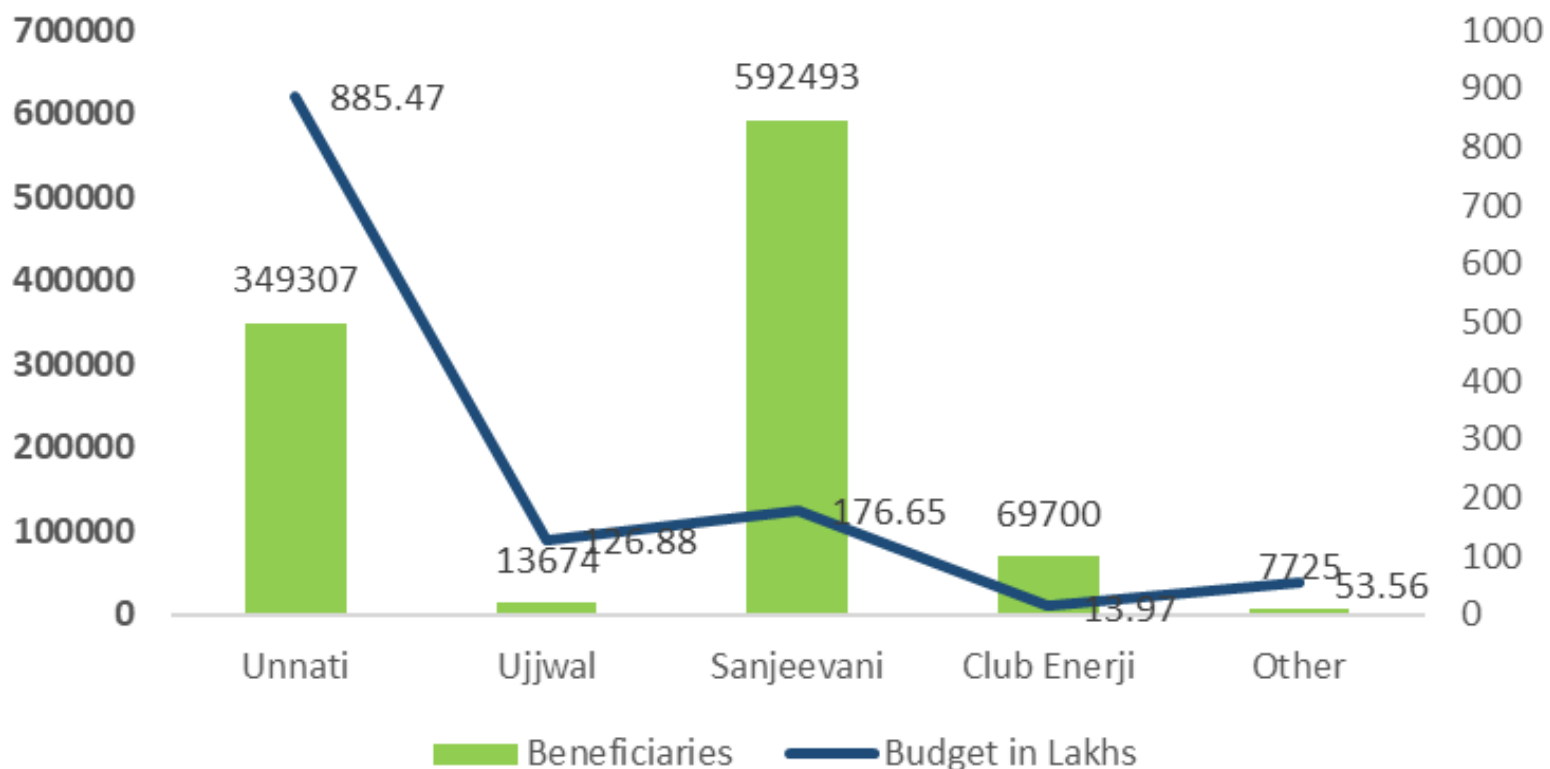
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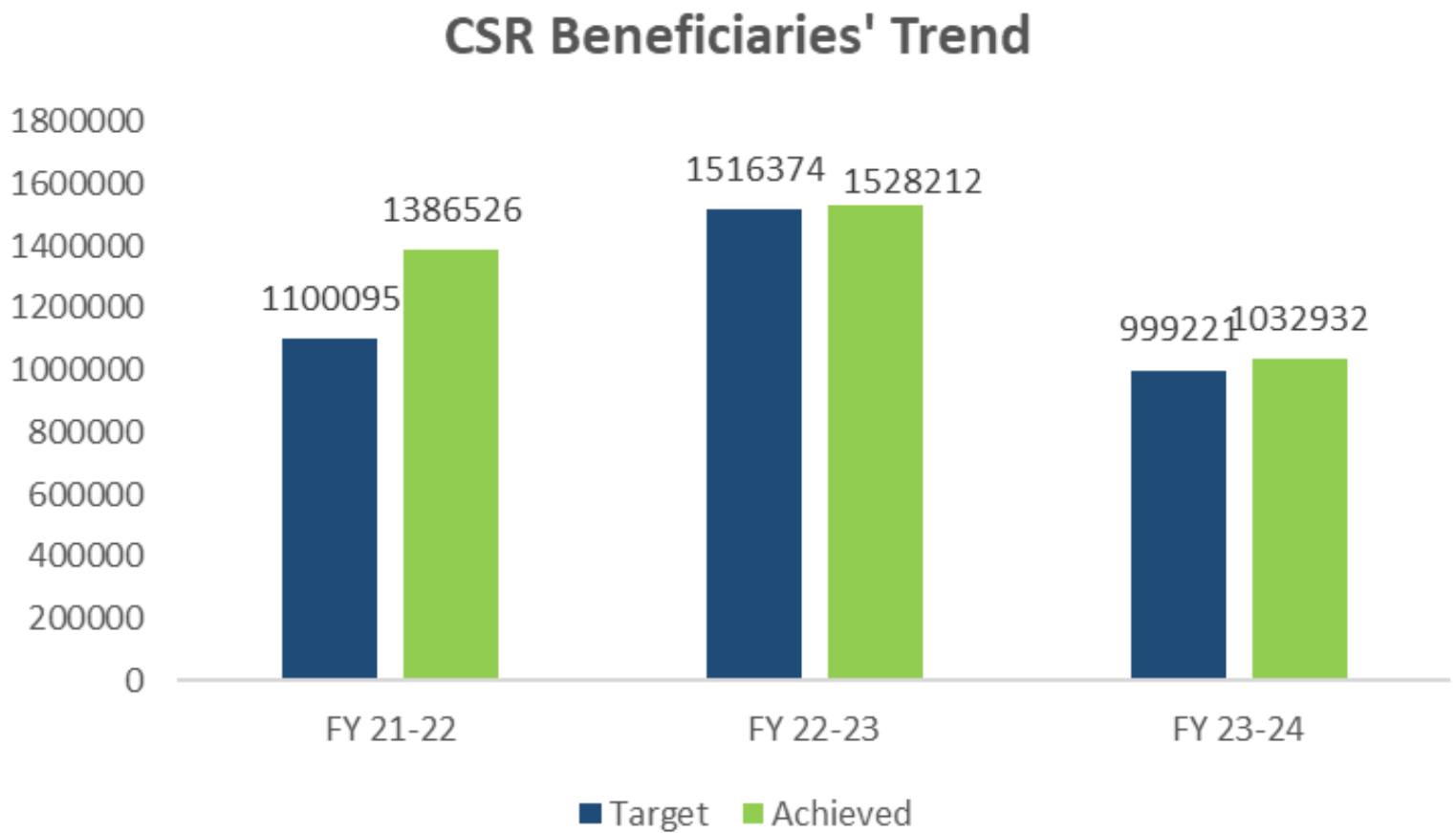
*CSR Expenditure*

## 1.03 M

*CSR Beneficiaries*

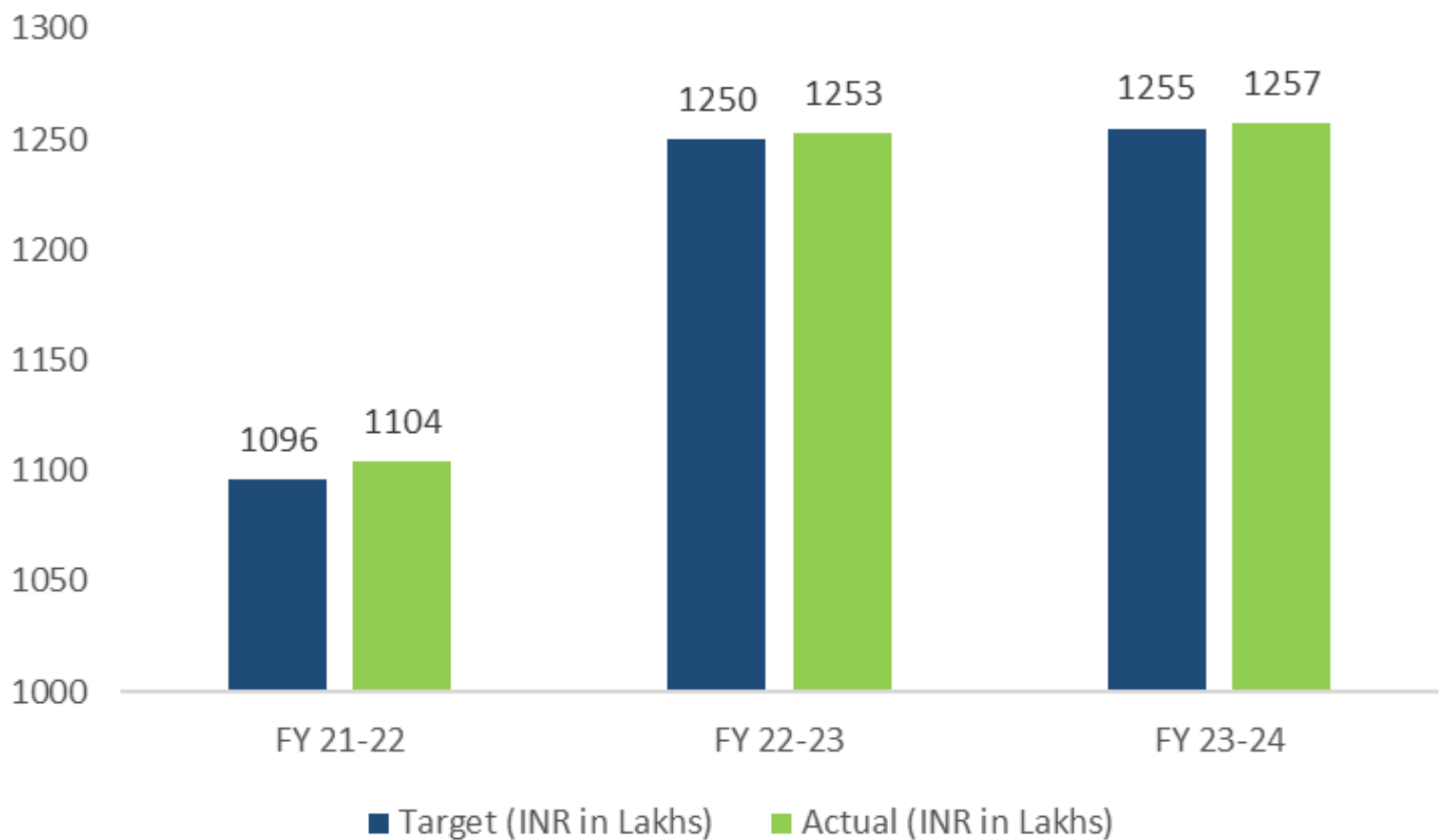
### Pillar-Wise Bifurcation





## BENEFICIARIES TREND

- TATA Power Delhi Distribution Limited focusses on reaching out to maximum number of community members to effectively target the underserved population, more specifically the slum cluster population, residents of resettlement colonies as well as villages in its operational area in North and North West Delhi.
- In FY 23-24, TATA Power reached out to more than 1 million beneficiaries through dedicated-CSR/Community Development Initiatives.

**CSR SPENT OF LAST 3 FYS****2%**

Average Net Profit made during the last 3 preceding FYs as per the CSR compliance.

**100%**

Maximum utilization of the budget.

# ANNEXURE II - Annual Report on CSR Activities

## 1. Brief outline on CSR Policy of the Company:

As a part of the TATA Group, the Company believes in the TATA Group's ethos of giving back to society. Rich heritage and unmatched legacy of Tata Group for holistic development of underprivileged communities, societies and nation becomes the guiding force for adoption of community development initiatives. The Company is committed to promote social wellbeing and bring more compliments to the business. The community outreach programs, working on the lines of triple bottom line approach aim to serve key communities in a systematic and planned way.

There are 200+ listed JJ clusters & resettlement colonies, unauthorized colonies and villages that fall in the Company's area of operation. The residents of JJ clusters are basically migrants from different communities, culture, ethnicity and creed who drifted from their native places. The Company is committed to ensuring the social wellbeing of the residents of JJ Clusters/ resettlement colonies/ villages in the vicinity of its operational areas through Corporate Social Responsibility (CSR) initiatives in alignment with Tata Power-DDL 2.0 strategy.

These clusters also have a very high representation of SC/ST communities which further emphasizes the need for inducing various developmental initiatives therein. The Company's CSR program has been restructured and rebranded under the mother brand SAATHI with the Guiding Principles being UNNATI (Women & Youth Empowerment), UJJWAL (Support to SC/ST Communities), SANJEEVANI (Health) and CLUB ENERJI (Environment) which are meant to serve marginalized societal sections and communities falling in its licensed area of supply and its geographical locations of business development projects.

The Company undertakes its CSR initiatives as per the provisions of the Act and the rules made thereunder. Any surplus arising out of the CSR activities shall not form part of the business profit of the Company and shall be ploughed back into the same project or shall be transferred to the Unspent CSR Account and spent in pursuance of CSR Policy and Annual Action Plan of the Company or transfer such surplus amount to a fund specified in Schedule VII, within a period of six months of the expiry of the financial year.



# ANNEXURE II - Annual Report on CSR Activities

## 2. Composition of CSR Committee:

| S.No. | Name of the Director          | Designation / Nature of Directorship | Number of meetings of CSR Committee held during the year | Number of meetings of CSR Committee attended during the year |
|-------|-------------------------------|--------------------------------------|--|--|
| 1.    | Mr. Narendra Nath Misra       | Chairman-Independent Director        | 3  | 3  |
| 1.    | Mr. Sanjay Kumar Banga        | Member-Director                      | 3  | 3  |
| 1.    | Mr. Arup Ghosh <sup>1</sup>   |                                      | 3  | 2  |
| 1.    | Ms. Shefali Shah <sup>2</sup> |                                      | 3  | 1  |

1.Ceased w.e.f. 6th October 2023.

2.Inducted w.e.f 20th October 2023.

### 1APPOINTED W.E.F 20TH OCTOBER 2023

3. Provide the web-link where Composition of CSR committee, CSR Policy and CSR projects approved by the board are disclosed on the website of the company:

The Company's CSR Policy for FY 2023-24, including overview of projects or programs undertaken or proposed to be undertaken, is provided on the Company website:

[https://www.tatapower-ddl.com/Editor\\_UploadedDocuments/Content/CSR\\_Policy\\_FY\\_23-24\\_for\\_GS\\_PDF\\_sign.pdf](https://www.tatapower-ddl.com/Editor_UploadedDocuments/Content/CSR_Policy_FY_23-24_for_GS_PDF_sign.pdf)

4. Provide the executive summary along with web-link(s) of Impact Assessment of CSR Projects carried out in pursuance of sub-rule (3) of rule 8, if applicable:

[https://www.tatapower-ddl.com/Editor\\_UploadedDocuments/Content/TPDDL\\_Evaluation\\_Report\\_28.3\\_.pdf](https://www.tatapower-ddl.com/Editor_UploadedDocuments/Content/TPDDL_Evaluation_Report_28.3_.pdf)

### IMPACT ASSESSMENT SUMMARY - FINDINGS & RECOMMENDATIONS

·**Introduction:** Department of Social Work at University of Delhi conducted impact assessment of 11 CSR initiatives of the Company across 12 districts in the North and North-West parts of Delhi.

·**Objective:** To enhance understanding of CSR program implementation strategies, assess performance, report impacts and recommend improvements aligned with organizational goals.

# ANNEXURE II - Annual Report on CSR Activities

- **Evaluation:** The evaluation was done with the help of 7 teams using the OECD framework relevance, coherence, efficiency, effectiveness, impact and sustainability.

- **Methodology:**

- The evaluation used a mixed method approach – using qualitative methods (focus group discussions) and quantitative methods of data collection.

- Multi-stage sampling was used with an aim to cover 10% of the geographical spread of each initiative.

- **Overall observations:**

- All programs were aligned with the focus areas of Government of India with Sustainable Development Goals.

- The programs had major thrust on women and on socio economically marginalized sections of society.

- The programs tend to cover the three major indicators of the HDI- Health, education and economic component.

- Programs had been scaled up across multiple sites/ locations.

- The beneficiaries of the programs appreciated the interventions and shared their own views with respect to their expectations from the programs.

- There was a need to undertake a detailed social audit of select CSR initiatives – to identify the sites/ locations where the initiatives are dysfunctional, not functioning up to the expectations or where they were likely to reach saturation in due course.

- There was a need for pruning of some initiatives to ensure that these open way for new initiatives. Some initiatives had stabilized and ready for innovation.

- This strategy would require sustainability of the initiatives independent of Tata Power.

Focus required on the environmental, sustainability and governance which were emerging as the pillars of CSR interventions

# ANNEXURE II - Annual Report on CSR Activities

- Major findings and recommendations of the following programmes:

| Program                                     | Findings  | Recommendations  |
|---|---|--|
| <b>Women Learning Centers (WLC) Program</b> | <ul style="list-style-type: none"> <li>• Literacy had contributed to women's ability to independently travel and to an extent operate bank accounts.</li> <li>• The program had been able to raise awareness about health and sanitation.</li> </ul>  | <ul style="list-style-type: none"> <li>• Linking WLCs effectively with income generation.</li> <li>• Women had expressed that they tend to forget the learnings after a point of time.</li> </ul>  |
| <b>ABHA Program</b>                         | <ul style="list-style-type: none"> <li>• ABHAs had contributed effectively as advocates and mobilisers of Social Impact Group programs.</li> <li>• The program had enthused self-confidence and communications skills in ABHAs.</li> <li>• This initiative gives them financial independence though to a limited extent.</li> <li>• ABHAs find their interventions to be contributing towards gender equality in their area.</li> </ul> | <ul style="list-style-type: none"> <li>• Boost motivation of ABHAs with salary and non-economic awards.</li> <li>• Implement safety measures in communities</li> <li>• Their skills and competencies may be enhanced by regular and advanced training and providing them inputs specifically pertaining to aspects of the projects.</li> <li>• Facilitate career development opportunities for ABHAs.</li> </ul>   |
| <b>Vocational Training Centre</b>           | <ul style="list-style-type: none"> <li>• The trainees were happy with the inputs provided in the classroom.</li> <li>• They were confident of getting jobs on completion of the course.</li> <li>• The infrastructure and maintenance of the centres vary according to the NGOs.</li> <li>• Resources at the Vocational Training (VT) centres were effectively utilized.</li> </ul>   | <ul style="list-style-type: none"> <li>• The job linkages need to be strengthened.</li> <li>• Participants from diverse trades emphasize the importance of introducing life skills into the current curriculum.</li> <li>• Need to introduce trainings which align with market demand, for instance, past students want mobile repairing to be introduced.</li> </ul>  |
| <b>Tutorial Program</b>                     | <ul style="list-style-type: none"> <li>• The students find the tutorial programme effective in managing their difficulties pertaining to curriculum.</li> <li>• They find the teachers helpful and going out of their way to solve their doubts during exams.</li> <li>• The teachers were resilient and manage mixed batches of students.</li> <li>• Variation in the general upkeep of the centres to a limited extent.</li> </ul>    | <ul style="list-style-type: none"> <li>• Explore the possibility of class wise tutorials, if possible.</li> <li>• Meanwhile introduce teacher training programs, equipping educators with strategies for managing mixed classes and employing diverse teaching techniques.</li> <li>• Incorporate life skills training for a comprehensive educational approach.</li> <li>• Ensuring standardized approach to hygiene and safety issues, disability friendly infrastructure, would enhance accessibility and inclusivity.</li> </ul> |



# ANNEXURE II - Annual Report on CSR Activities

|                               |   |  |
|-------------------------------|---|--|
| <b>EDP/ Group Units</b>       | <b>Self-Help (SHGs)</b> <ul style="list-style-type: none"> <li>• Different approaches used at these centres.</li> <li>• The model closest to using SHGs for encouraging enterprises amongst women found in one enterprise.</li> <li>• Women find these centres as spaces for not only earning but also shared spaces to interact and engage with each other.</li> <li>• Space also used for getting information and knowledge about a number of issues.</li> <li>• The money earned was used for fulfilling their children's small needs.</li> <li>• Most women have their Bank accounts though saving was undertaken by a few of them.</li> <li>• They were allocated work by the centres which they complete and flexibility of timings was appreciated by women.</li> <li>• The market for their products was provided by Tata Power.</li> </ul> | <ul style="list-style-type: none"> <li>• The EDP had huge potential for economic independence of women.</li> <li>• There was a need to strengthen the market linkages beyond Tata Power to ensure long term sustainability of this initiative.</li> <li>• Identify such women who are interested and show potential to be entrepreneurs</li> <li>• Developing entrepreneurial ethos through SHG was an interesting model. However, stabilizing such models would require training and additional inputs for such SHGs.</li> <li>• Formation of SHGs then would have to be carefully done to ensure that these SHGs were capable of taking up economic ventures.</li> <li>• Starting an enterprise requires funds which could come either through the funds saved by SHGs or through banks, mudra yojana (govt. scheme) or by creating a rolling corpus within the centres for initiatives which show promise of being independently launched.</li> </ul> |
| <b>Mobile Dispensary Unit</b> | <ul style="list-style-type: none"> <li>• Respondents visit mobile dispensary mostly for the treatment of seasonal ailments like cough and cold, diarrhoea, upper respiratory tract infection, skin ailments and even preventive healthcare.</li> <li>• Respondents were satisfied with the services and with the doctor and staff who they find amenable and approachable.</li> <li>• The average medical expenditure per month varies amongst the respondents with the majority spending between ₹ 100 to ₹ 500.</li> <li>• The availability of medical dispensary had led to a reduction in medical expenses for the majority of respondents, demonstrating the positive impact of mobile dispensary on health care affordability.</li> <li>• Addresses health-related barriers through awareness drives and health camps.</li> </ul>             | <ul style="list-style-type: none"> <li>• Calibrate routes and stoppages in consultation with implementing partners.</li> <li>• Enhance referral services by networking with nearby hospitals.</li> <li>• A special app/WhatsApp group may be created for monitoring pregnant and lactating mothers.</li> <li>• Diagnostic services may be enhanced and people informed of these services.</li> <li>• Explore the distribution of supplements for specific categories if needed.</li> </ul>   |

# ANNEXURE II - Annual Report on CSR Activities

|                    |   |  |
|--------------------|---|--|
| <b>RO/UFUs</b>     | <ul style="list-style-type: none"> <li>Provides clean drinking water to communities, involving SHGs women as operators.</li> <li>Positive feedback from the communities on the quality of water and timely repairs.</li> <li>Self reporting of reduced incidences of water borne diseases at home.</li> <li>Concerns about cleanliness around RO plant locations.</li> <li>Wish for availability of more water per family.</li> <li>Water supply becomes crucial since in some localities, supply of potable water to individual homes is still awaited.</li> </ul> | <ul style="list-style-type: none"> <li>Need for maintaining hygiene of the area where plants were located and generating awareness on cleanliness.</li> <li>Communities had requested for increase in the amount of water per family and extension of water distribution timings. This may be explored depending on the footfall at each location and availability of water.</li> <li>Replicate the project in other areas and explore advanced purification technologies.</li> <li>Need to sensitize communities on water conservation.</li> <li>Strengthen collaborations with local government to ensure potable drinking water to the communities.</li> </ul>  |
| <b>Club Enerji</b> | <ul style="list-style-type: none"> <li>Increase in awareness levels of students.</li> <li>Changes in behavior of the students towards energy and environment.</li> <li>Happy with the enerji melas and the positive reinforcement received through them.</li> </ul>   | <ul style="list-style-type: none"> <li>The programme had consolidated itself and its roll out mechanisms were well defined. It is now time to experiment within the Club Enerji.</li> <li>The schools may be encouraged to nominate the names of students who show sensitivity to the environment and proactively come up with solutions to environment conservation within school premises. These students could be acknowledged during the Urja Mela.</li> <li>There were number of interesting initiatives such as Lab on Wheels initiative which sensitises students towards problem solving using technology and Artificial Intelligence.</li> <li>The Company may as a role model use solar energy in its RO equipment specifically in schools to encourage students to adopt alternate sources of energy and to adopt new technology which avoids water wastage that happens in reverse osmosis as in the existing and older models.</li> </ul> |

5. a) Average net profit of the company as per sub-section (5) of section 135: ₹ 61,264.07 lakh/-  
b) 2% of average net profit of the company as per sub-section (5) of section 135: ₹ 2,25,28,000/-  
c) Surplus arising out of the CSR projects or programmes or activities of the previous financial years: Not Applicable  
d) Amount required to be set off for the financial year, if any: Nil  
e) Total CSR obligation for the financial year [(b)+(c)-(d)]:  
₹ 12,25,28,000/-

# ANNEXURE II - Annual Report on CSR Activities

6. a) Amount spent on CSR Projects (both Ongoing Project and other than ongoing Project): ₹ 12,56,53,000/- [Other than ongoing projects: ₹ 12,56, 53,000/-] [Ongoing projects: Nil]

b) Amount spent in Administrative Overheads: Not Applicable

c) Amount spent on Impact Assessment, if applicable: 9,13,000/-

d) Total amount spent for the Financial Year [(a)+(b)+(c)]: ₹ 12,56,53,000/-

e) CSR amount spent or unspent for the financial year-

| Total Amount Spent for the Financial Year (in ₹) | Amount Unspent (in ₹)   |                  |   |        |                  |
|--|---|------------------|---|--------|------------------|
|  | Total Amount transferred to Unspent CSR Account as per sub-section (6) of section 135 |                  | Amount transferred to any fund specified under Schedule VII as per second proviso to sub-section (5) of section 135 |        |                  |
|  | Amount  | Date of transfer | Name of the Fund  | Amount | Date of transfer |
| ₹ 12,56,53,0000 /-                               | Nil   | -                | -   | Nil    | -                |

f) Excess amount for set off, if any: Nil

| Sl. No. | Particulars   | Amount (in ₹)  |
|---------|---|----------------|
| 1       | 2   | 3              |
| (i)     | Two percent of average net profit of the company as per sub-section (5) of section 135                      | 12,25,28,000/- |
| (ii)    | Total amount spent for the Financial Year   | 12,56,53,000/- |
| (iii)   | Excess amount spent for the financial year [(ii)-(i)]   | 31,25,000/-    |
| (iv)    | Surplus arising out of the CSR projects or programmes or activities of the previous financial years, if any | Nil            |
| (v)     | Amount available for set off in succeeding financial years [(iii)-(iv)]                                     | Nil            |



# ANNEXURE II - Annual Report on CSR Activities

## 7. Details of Unspent CSR amount for the preceding three financial years-Not Applicable

| 1       | 2                        | 3   | 4  | 5   | 6  |                  | 7   | 8              |
|---------|--------------------------|---|--|---|--|------------------|---|----------------|
| Sl. No. | Preceding Financial Year | Amount transferred to Unspent CSR Account under sub-section (6) of section 135 (in ₹) | Balance Amount in Unspent CSR Account under sub-section (6) of section 135 | Amount spent in the Financial Year (in ₹) | Amount transferred to a fund as specified under Schedule VII as per second proviso to sub-section (5) of section 135, if any |                  | Amount remaining to be spent in succeeding financial years (in ₹) | Deficiency, if |
|         |                          |   | (in ₹)   |   | Amount (in ₹)  | Date of transfer |   | any            |
| 1       | FY-1                     |   |  |   |  |                  |   |                |
| 2       | FY-2                     |   |  |   |  |                  |   |                |
| 3       | FY-3                     |   |  |   |  |                  |   |                |
|         |                          |   |  |   |  |                  |   |                |

## 8. Whether any capital assets have been created or acquired through Corporate Social Responsibility amount spent in the Financial Year: No

If Yes, enter the number of Capital assets created/ acquired: Not Applicable

Furnish the details relating to such asset(s) so created or acquired through Corporate Social Responsibility amount spent in the Financial Year: Not Applicable

| S. No. | Short particulars of the property or asset(s) [including complete address and location of the | Pincode of the property or asset(s) | Date of creation | Amount of CSR amount spent | Details of entity/ Authority/ beneficiary of the registered owner |      |                    |
|--------|---|-------------------------------------|------------------|----------------------------|---|------|--------------------|
| 1      | 2   | 3                                   | 4                | 5                          | 6   | 7    | 8                  |
|        |   |                                     |                  |                            | CSR Registration Number, if applicable                            | Name | Registered address |

(All the fields should be captured as appearing in the revenue record, flat no, house no, Municipal Office/Municipal Corporation/ Gram panchayat are to be specified and also the area of the immovable property as well as boundaries.)

# ANNEXURE II - Annual Report on CSR Activities

9. Specify the reason(s), if the company has failed to spend two per cent of the average net profit as per sub-section (5) of section 135: Not Applicable, the Company has spent CSR expenditure in accordance with Section 135 of the Act and the rules made thereunder.

Ganesh Srinivasan  
(Chief Executive Officer)  
(DIN: 08208444)  
Delhi, 16th April 2024

Narendra Nath Misra  
(Independent Director)  
(Chairman, CSR Committee)  
(DIN: 00575501)  
Delhi, 16th April 2024





## DEAR READERS,

We extend our sincere gratitude to all our stakeholders, partners, and community members for their unwavering support and collaboration in our CSR initiatives. Your trust and active participation have been instrumental in driving the success of our programs, allowing us to make a meaningful impact in the areas of education, healthcare, sustainability, and community development. Together, we have made significant strides toward building a better and more inclusive society.

As we reflect on the achievements detailed in this report, we are inspired by the collective effort and shared vision that have brought these projects to fruition. We look forward to continuing this journey with renewed vigor and commitment, knowing that our combined efforts can create lasting positive change. Thank you for being an integral part of our CSR mission and for your ongoing support as we work towards a brighter future for all.

## THANK YOU

# TEAM SOCIAL IMPACT GROUP

